

Amendments to the abstract:

## ABSTRACT

A software management system for processing, and maintaining improved reliability, ~~a~~ of software delivered on a wide-area network. A center server ~~1~~ includes a script ~~12~~ describing ~~the~~ operation of the application ~~14~~, and a fault countermeasure ~~means 13~~ unit for coping with the occurrence of a fault. A local server ~~3~~ includes a network-directed language execution environment ~~34~~, a remote management ~~means 32~~ unit for downloading or deleting the application, a script interpretation ~~means 33~~ unit, and a highly reliable ~~means 34~~ unit for recording event data that occur while the application is being executed, for managing the data when the fault has occurred, and for executing ~~the~~ a restoration processing process. The system guarantees safe and reliable operation of the software that is downloaded through a wide-area network, and ~~offers a function of supporting~~ supports the collection of fault data and restoration even ~~in case~~ when an abnormal condition has occurred~~5~~.